

## TI People

The world of work is changing: Digital disrupts corporate strategy. Companies are changing the way they organize work and manage people.

Founded in 2016, TI People is located in Hamburg, London, San Francisco, and Washington DC, helping organizations **transform to innovate people management**. We have designed a unique consulting model to aid senior executives of the most progressive companies in the world. We help them to set up their organizations for success in the new work environment and to significantly increase work productivity.

For the next level of growth we are looking for a  
**Client Experience Manager**  
based in **Hamburg**.



### Your Impact

In your role, you will work closely with our Client Experience Director on the following:

- (1) Delivery of major in-membership service to Digital HR Program clients: Digital HR Maturity Diagnostic, EX Maturity Diagnostic, EX Business Case, EX Operating Model and generating upsell potential from delivery of in-membership assets.
- (2) Running co-creation projects for Digital HR Program clients: Market analysis and market testing for “the next co-creation idea”, planning co-creation projects, onboarding co-creation participants, planning and facilitating co-creation kick-off events and virtual workshops, developing marketing material for co-creation, educating sales teams on co-creation.
- (3) Managing new product assets resulting from co-creation projects: Understanding the market needs, researching the market trends, sharpening the business value of new co-created product assets, laying out a marketing and go-to-market plan for new product assets.

### What Makes You Successful

You are a professional with 3-5 years of work experience in account or product management, who takes responsibility and enjoy a self-reliant working style. You are a positive challenger, intellectually curious, and intrigued by the power of digital strategies. And you enjoy working and growing in an open-minded, entrepreneurial team.

### What We Have To Offer

An agile start-up culture while enjoying a good work-life balance, highly intellectual and international work environment to learn from, be part of a collaborative, experienced and trustful team, stylish and high technological working surrounding at Mindspace Hamburg (the most beautiful city in Germany), Fitness First discount, free coffee, fresh fruits and much more..

### Your Contact

To explore this job opportunity, please visit [ti-people.com/careers](http://ti-people.com/careers) and reach out to: [sophie.mueller@ti-people.com](mailto:sophie.mueller@ti-people.com).